



ON TAP

"Drinking Water You Can Trust"

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2017 YEAR IN REVIEW

The Association's membership growth continued through 2017. The growth for 2017 was slower than that of 2016 but we did increase our member base with the addition of 30 new members. Even with our growth, we lost 5 members bringing our 2017 growth down to a total of 25 additional connections. The Association's membership base grew to a total of 3,461 members. The Real Estate market kept pace with 2016 but did not surpass it. However, it was still a very busy year for the district. We had 161 used homes sales on the UBWA system as the building of new homes dipped slightly.

There is still a lot of activity in the district with smaller subdivisions being planned out for future development. In the planning stages, there is an 8 lot subdivision off of Braunda Dr., and a 3 lot subdivision off of Old Melrose/Long Meadows. In the construction process, we have the Callahan View Subdivision Phase 2 (final phase) with 19 - 5ac lots. Still in the planning/approval stage is a 9 - 5ac lot subdivision off of Country Hill Dr.

On the industrial side, Coca-Cola Bottling Company of Roseburg will soon be moving to its new expanded home off of Del Rio Rd. They will be located in the industrial park development that is owned and developed by Back Nine Development LLC. The new facilities will create more jobs here in Douglas County. Also in the development stage is the Callahan Ridge Golf and RV Resort off of Shady Dr. The Callahan Ridge Golf and RV Resort promises to be a development that will bring more tourism dollars, short term and long term job growth into Douglas County.

With the current and planned growth of the area, there will be a lot of parcels being developed for sale to accommodate new residential structures.

CURRENT PLANNED SYSTEM / EQUIPMENT UPGRADES AND MAINTENANCE

In 2018 we are planning on taking 2 of our storage tanks off line for maintenance. These tanks are very crucial to our system and we need to get inside of them for an inspection. Both of these tanks have been on the system since the mid to late 60's. These tanks being offline should not affect or create any issues for our members. If there are going to be any outages or service disruptions, prior to these tanks being taken offline, all affected customers will be notified with a phone call, a door hanger or a UBWA representative at your door.

UBWA is also upgrading our 20 year old telephone system. We are in the process of upgrading our analog phone system to a state of the art VoIP phone system with DFN's Hosted PBX system. This new phone system will allow us to receive/handle more incoming calls and be able to process internal and external calls clearly and more efficiently, especially during the times of emergencies or outages.

We also are retiring our 2001 Vactron Vacuum Excavation Trailer. Since 2001, this unit has afforded UBWA with a means of vacuum excavation (a non-evasive way of digging a hole in the ground) for meter settings, emergency repairs, and general system maintenance. We replaced it with a 2016 McLaughlin VX50-500 Vacuum Excavation Trailer. This new unit is powered by a 49HP Kubota Diesel engine compared to the 25HP Gas engine on the older unit. This new unit will run longer, quieter, cooler, process more material faster and is more efficient than our previous unit. This unit was purchased from the rental/demo fleet through RDO Equipment out of Portland. The unit was welcomed into our yard with 219 hours on it and a full MFG's warranty.

CALL 811 BEFORE YOU DIG

Planning a home improvement job? Planting a tree? Installing or replacing a fence or deck? Digging a pond? Replacing your mailbox? Do you know that it is illegal to start digging on your property without first calling 811 for an underground locate?

WAIT!

Here's what you need to know first: Whether you are planning to do it yourself or hire a professional, smart digging means calling 811 before each job! Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call – even small projects like planting trees and shrubs. The depth of utility lines varies and there may be multiple utility lines in a common area. Digging without calling can disrupt service to an entire neighborhood, harm you and those around you and potentially result in fines and repair costs. You may not know it but our waterlines may be running through your yard. Less than 1% of our waterlines run along or are in the road. About 99% of our installed waterlines lie within private easements across private property. These waterlines have been there since the mid to late 1960's.

Call 811 from anywhere in the country a few days prior to digging. Your call will be routed to your local One Call Center. Tell the operator where you're planning to dig, what type of work you will be doing and your affected local utilities companies will be notified about your intent to dig. In a few days, they'll send a locator to mark the approximate location of your underground lines, pipes and cables. The professional locators will mark the approximate location of the buried facilities with paint or flags. A call to the One-Call Center protects the homeowner/excavator from possibly being charged thousands of dollars to repair damaged facilities in the event of a dig-in accident.

Oregon law requires that anyone digging on private property, easement or in any public right of way must call the One Call Center prior to digging. Everyone, contractor and homeowner alike, must call two business days prior to digging. After the call is received, the One-Call Center will notify all affected utilities. The Operators then have two business days to locate and accurately mark their underground facilities using color-coded paint. Each color indicates a universal color to what is buried below ground. Red – Electric, Orange – Communications, Telephone/CATV, Blue – Potable Water, Green – Sewer/Drainage, Yellow – Gas/Petroleum Pipe Line, Purple – Reclaimed Water, White – Premark site of intended excavation.

Remember, Know What's Below. Always Call 811 Before You Dig. It's FREE!

RATE ADJUSTMENT

The base rates for all water meters were increased by \$2.00 per month.

The current commodity rate of \$4.55/per thousand gallons up to 50,000 gallons and the rate for over 50,001 gallons at \$3.10/per thousand gallons will remain unchanged. The monthly allowance for the uncharged consumption of 1000 gallons also remains unchanged. The surcharge of .50¢/per 1000 gallon will remain in effect until the Association pays off the loan for the water treatment plant.

FIFTY SECOND ANNUAL MEETING

Umpqua Basin Water Association, Inc. will be holding the FIFTY SECOND Annual Meeting at the Associations office on Thursday evening, March 15, 2018 at 7:30PM. The Agenda includes the election of two (2) Board Members, an update on the current status of the Association, a review of recently completed projects, and an opportunity for questions, answers and general discussion. Names of the nominees for the Board Member positions are posted in the office of the Association.

Please join us for the 2018 Annual Meeting. Light refreshments will be served.

Board of Directors Representing Umpqua Basin Water Association, Inc.

District	Director	Area Served	Term Expires
1	Sam Carter	Garden Valley W. / Lower Garden Valley	March 2019
2	Jeff Byers	San Souci / Braunda / Colonial	March 2018*
3	Kevin Bunnell	Lookingglass / Happy Valley	March 2018*
4	Mike Brinkley	Melrose	March 2020
5	Alex Palm	Fisher / Garden Valley	March 2020
6	Curtis Sandfort	Wilbur / College	March 2019
At-Large	Mike Luttrell	Entire System	March 2019

* Director Positions up for election

UBWA MEMBERSHIP INFORMATION

Here at UBWA we take your membership certificate seriously and we want to ensure that your UBWA membership certificate is transferred, listed, and or bequeathed properly. The time to deal with these details is not during a life changing event. We would like to keep your membership current so that when one of the many life changing events comes your way, your UBWA membership is set or can be setup, or changed with little to no work on your part.

Life changing events that may occur in our life: divorce, death of a spouse or partner, death of both spouses or partners, death of a member with no heirs, creation/termination of a Trust, creation/termination of a business or LLC, or creation/change/termination of a will. I am sure that there are other events that could affect how your membership.

There are tools out there like "with Right Of Survivorship". that can be used so that if a life changing events comes your way, your membership will transferred with no issue. For instance; when two non married persons buy a membership they can take ownership of the membership as: Jane Doe and John Deer with Right Of Survivorship.

When you as a member first sign up for a Membership/Water Meter with UBWA you would have filled out a Membership Application and a Water Users Agreement. When you filled out the paper work, or if the Title Company filled it out for you, the name for which was placed in the top middle box of the application or agreement will be the exact way the Membership Certificate will be filled out. If you are already working with an Attorney, make sure that he knows you have a UBWA Membership that needs to be included in your estate planning.

The UBWA Membership is classified as "Personal Property" and **DOES NOT** automatically transfer with the title or sale of the property. Taking into consideration many of the different life changing events, you can take precautions now that will safeguard your membership for your heirs in the future.

UBWA AND OTHER WATER DISTRICTS

The Association has a staff of 10 and currently serves approximately 8,999 people with 22 Tanks and 14 pump stations. The current storage capacity is 5.475 million gallons of water and the service area is spread out over 100 square miles. The coverage in square miles is equivalent to the area of Baton Rouge, Louisiana or twice the area of Des Moines, Iowa and ten times the area of Cleveland, Ohio. When you couple those facts with 280 miles of pipeline in the ground, you get a clear image of the overall area that your Association maintains. In comparison; Roberts Creek Water employs 11 people, serves 9 square miles with approximately 6,900 people and has 42 miles of pipeline with 3 Tanks. The City of Roseburg employs approximately 21 people, operates on revenue and a portion of the city tax fund, serves approximately 30,000 people and has approximately 175 miles of pipeline with 9 tanks. In comparison to our neighboring water districts, The Association has a smaller work force and covers up to six times the area.

BACKFLOW PREVENTION AND CROSS CONNECTIONS

Have you met our new Backflow Inspector?

Caleb Needles has been with UBWA for about 5 years. Caleb is well versed in the operations of UBWA's Rules and Regulation regarding Backflow. He is here to help you understand what backflow is and why it is so important. If you have not yet met Caleb and you have a backflow device, I am sure you will meet him in the near future.

What does "cross connection" and "backflow" mean?

A cross connection is a connection between a potable drinking water pipe and a non-potable source. For example: you're planning to spray weed killer on your lawn. You hook up your hose to the faucet on your house and to the sprayer containing the weed killer. If the water pressure drops at the same time you turn on the hose, the pressure change may cause the chemical in the sprayer to be sucked back into your home's plumbing system through the hose. This is called backflow and could contaminate the water in your home system.

Water utilities deal with this issue on a much larger scale. Imagine if your hose were connect to a fire hydrant or a public access faucet (e.g. a campground), then the weed killer would be sucked into the public water supply. Backflow from customer service connections is of concern to water utilities, and has been shown to occur in 1.6% of all meter reads and in 5% of homes.

How is my water provider working to prevent backflow?

Programs include required annual testing of commercial and residential backflow devices by certified technicians. Residential and commercial buildings requiring backflow prevention devices are identified and monitored.