



ON TAP

"Drinking Water You Can Trust"

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2018 YEAR IN REVIEW

The Association's membership growth continued through 2018. The growth for 2018 was about the same as 2017 but we did increase our member base with the addition of 30 new members. Even with our growth, we lost 2 members bringing our 2018 growth down to a total of 28 additional connections. The Association's membership base grew to a total of 3,489 members. The 2018 Real Estate market kept pace with 2017 but did not surpass it. However, it was still a very busy year for the district. We had 194 used home sales on the UBWA system as the building of new homes dipped slightly.

On the industrial side, Coca-Cola Bottling Company of Roseburg has started the building process off of Del Rio Rd. As stated last year, the new facility will be located in the industrial park development that is owned and developed by Back Nine Development LLC. Also in the same area there are a few more projects in the predevelopment/planning stage.

UBWA has upgraded our 20 year old telephone system with a state of the art VoIP phone system with DFN's Hosted PBX system. This new phone system is allowing us to receive/handle more incoming calls and it is able to process internal and external calls clearly and more efficiently, especially during the times of emergencies or outages.

We sold our 2001 Vactron Vacuum Excavation Trailer. Since 2001, this unit has afforded UBWA a means of vacuum excavation (a non-evasive way of digging a hole in the ground) for meter settings, emergency repairs, and general system maintenance. We replaced it with a 2016 McLaughlin VX50-500 Vacuum Excavation Trailer. This new unit is powered by a 49HP Kubota Diesel engine compared to the 25HP Gas engine on the older unit. This new unit will run longer, quieter, cooler, process more material faster and is more efficient than our previous unit. This unit was purchased from the rental/demo fleet through RDO Equipment out of Portland. The unit was welcomed into our yard with 219 hours on it and a full MFG's warranty.

CURRENT PLANNED SYSTEM / EQUIPMENT UPGRADES AND MAINTENANCE

In 2019 we are planning on taking 2 of our storage tanks offline for maintenance. These tanks are very crucial to our system and we need to get inside of them for an inspection and other maintenance items. Both of these tanks have been on the system since the late 60's and early 70's. These tanks being offline will not affect or create any issues for our members. If there are going to be any outages or service disruptions, prior to these tanks being taken offline, all affected customers will be notified with a phone call, a door hanger, or a UBWA representative at your door.

We are also planning to upgrade a section of our waterline on Braunda Dr. The current line is PVC and was installed around 1972. We will be upgrading it to an 8" waterline from our pump station up to a tie-in at Forest Hills Lane, about 1100 feet. Also we will be upgrading a section of line that runs along, then underneath Old Melrose Rd. at Long Meadows Lane. Currently it is 6" and it will also be upgraded to 8". This line will tie into a new line for a new subdivision off of Long Meadows Lane. There will also be a new fire hydrant installed at this location.

CALL 811 BEFORE YOU DIG

Planning a home improvement job? Planting a tree? Installing or replacing a fence or deck? Digging a pond? Replacing your mailbox? Do you know that it is illegal to start digging on your property without first calling 811 for an underground locate?

In 2019 the State changed some of the rules regarding the One Call System. Please check the website or stop by our office and pick up the new updated 811 rule book.

WAIT!

Here's what you need to know first: Whether you are planning to do it yourself or hire a professional, smart digging means calling 811 before each job! Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call – even small projects like planting trees and shrubs. The depth of utility lines varies and there may be multiple utility lines in a common area. Digging without calling can disrupt service to an entire neighborhood, harm you and those around you and potentially result in fines and repair costs. You may not know it but our waterlines may be running through your yard. Less than 1% of our waterlines run along or are in the road. About 99% of our installed waterlines lie within private easements across private property.

Call 811 from anywhere in the country 48hrs prior to digging and your call will be routed to your local One Call Center. Tell the operator where you're planning to dig, what type of work you will be doing and your affected local utilities companies will be notified about your intent to dig. In a few days, they'll send a locator to mark the approximate location of your underground lines, pipes and cables. The professional locators will mark the approximate location of the buried facilities with paint or flags. A call to the One-Call Center protects the homeowner/excavator from possibly being charged thousands of dollars to repair damaged facilities in the event of a dig-in accident.

Oregon law requires that anyone digging on private property, easement, or in any public right of way must call the One Call Center prior to digging. After the call is received, the One-Call Center will notify all affected utilities. The Operators then have two business days to locate and accurately mark their underground facilities using color-coded paint. Each color indicates a universal color to what is buried below ground.

Remember, Know What's Below. Always Call 811 Before You Dig. It's FREE!

RATE ADJUSTMENT

The current commodity rate of \$4.55/per thousand gallons up to 50,000 gallons and the rate for over 50,001 gallons at \$3.10/per thousand gallons will remain unchanged. The monthly allowance for the uncharged consumption of 1000 gallons also remains unchanged. The surcharge of .50¢/per 1000 gallon will remain in effect until the Association pays off the loan for the water treatment plant. The base rate for all meter sizes did not see an increase in 2019.

FIFTY THIRD ANNUAL MEETING

Umpqua Basin Water Association, Inc. will be holding the FIFTY THIRD Annual Meeting at the Association's office on Thursday evening, March 21, 2019 at 7:30PM. The Agenda includes the election of three (3) Board Members, an update on the current status of the Association, a review of recently completed projects, and an opportunity for questions, answers and general discussion. Names of the nominees for the Board Member positions are posted in the office of the Association.

Please join us for the 2019 Annual Meeting. Light refreshments will be served.

Board of Directors Representing Umpqua Basin Water Association, Inc.

District	Director	Area Served	Term Expires
1	Sam Carter	Garden Valley W. / Lower Garden Valley	March 2019*
2	Jeff Byers	San Souci / Braunda / Colonial	March 2021
3	Kevin Bunnell	Lookingglass / Happy Valley	March 2021
4	Mike Brinkley	Melrose	March 2020
5	Alex Palm	Fisher / Garden Valley	March 2020
6	Curtis Sandfort	Wilbur / College	March 2019*
At-Large	Mike Luttrell	Entire System	March 2019*

* Director Positions up for election

UBWA MEMBERSHIP INFORMATION

Here at UBWA we take your membership certificate seriously and we want to ensure that your UBWA membership certificate is transferred, listed, and or bequeathed properly. The time to deal with these details is not during a life changing event. We would like to keep your membership current so that when one of the many life changing events comes your way, your UBWA membership is set or can be setup, or changed with little to no work on your part.

Life changing events that may occur in our life: divorce, death of a spouse or partner, death of both spouses or partners, death of a member with no heirs, creation/termination of a Trust, creation/termination of a business or LLC, or creation/change/termination of a will. I am sure that there are other events that could affect your membership.

There are tools out there like "with Right Of Survivorship" that can be used so that if a life changing event comes your way, your membership will transfer with little to no issue. For instance; when two non married persons buy a membership they can take ownership of the membership as: Jane Doe and John Deer with Right Of Survivorship.

When you as a member first sign up for a Membership/Water Meter with UBWA you would have filled out a Membership Application and a Water Users Agreement. When you filled out the paper work, or if the Title Company filled it out for you, the name for which was placed in the top middle box of the application or agreement will be the exact way the Membership Certificate will be filled out. If you are already working with an Attorney, make sure that they know you have a UBWA Membership that needs to be included in your estate planning.

The UBWA Membership is classified as "Personal Property" and **DOES NOT** automatically transfer with the title or sale of the property. If you have questions about any of the above information, please reach out to Jennifer in the front office and she will assist you with any of your questions.

UBWA AND OTHER WATER DISTRICTS

The Association has a staff of 11 and currently serves approximately **9,100** people with 22 Tanks and 14 pump stations. The current storage capacity is 5.475 million gallons of water and the service area is spread out over 100 square miles. The coverage in square miles is equivalent to the area of Baton Rouge, Louisiana or twice the area of Des Moines, Iowa and ten times the area of Cleveland, Ohio. When you couple those facts with 280 miles of pipeline in the ground, you get a clear image of the overall area that your Association maintains. In comparison; Roberts Creek Water employs 11 people, serves 9 square miles with approximately 6,900 people and has 42 miles of pipeline with 3 Tanks. The City of Roseburg employs approximately 21 people, operates on revenue and a portion of the city tax fund, serves approximately 30,000 people and has approximately 175 miles of pipeline with 9 tanks. In comparison to our neighboring water districts, The Association has a smaller work force and covers up to six times the area.

BACKFLOW PREVENTION AND CROSS CONNECTIONS

Have you met our Cross Connection Specialist?

Caleb Needles has been with UBWA for about 6 years. Caleb is well versed in the operations of UBWA's Rules and Regulation regarding Backflow. He is here to help you understand what backflow is and why it is so important. If you have not yet met Caleb and you have a backflow device, I am sure you will meet him in the near future.

What does "cross connection" and "backflow" mean?

A cross connection is a connection between a potable drinking water pipe and a non-potable source. For example: you're planning to spray weed killer on your lawn. You hook up your hose to the faucet on your house and to the sprayer containing the weed killer. If the water pressure drops at the same time you turn on the hose, the pressure change may cause the chemical in the sprayer to be sucked back into your home's plumbing system through the hose. This is called backflow and could contaminate the water in your home system.

Water utilities deal with this issue on a much larger scale. Imagine if your hose was connected to a fire hydrant or a public access faucet (e.g. a campground), then the weed killer would be sucked into the public water supply. Backflow from customer service connections is of concern to water utilities, and has been shown to occur in 1.6% of all meter reads and in 5% of homes.

How is my water provider working to prevent backflow?

Programs include required annual testing of commercial and residential backflow devices by certified technicians. Residential and commercial buildings requiring backflow prevention devices are identified and monitored.