



"DRINKING WATER YOU CAN TRUST"

Umpqua Basin Water Association, Inc.

4972 Garden Valley Rd • Roseburg, OR 97471

Phone-541-672-5559 • Fax-541-672-4909

Email: info@ubwa.org • Website: www.ubwa.org

OFFICE HOURS - 8 a.m. to 4:30 p.m. Weekdays

DUE DATE
1
CUSTOMER NUMBER
2
TOTAL AMOUNT DUE
3

ACCOUNT SUMMARY
CURRENT CHARGES
4
PREVIOUS BALANCE
5
ADJUSTMENTS
6
LAST PAYMENT RECEIVED
7
DATE LAST PAYMENT RECEIVED
8
TOTAL BALANCE DUE
9

A LATE FEE WILL BE ASSESSED AFTER

10

Utility Billing Date: **11** Service Address: **12**

METER READING		TOTAL GALLONS USED (THOUSANDS)	NO. OF DAYS	METER NUMBER
PREVIOUS	PRESENT			
13	14	15	16	17
CHARGES & PAYMENTS			AMOUNT	
18			19	
SERVICE PERIOD		MESSAGE		
WATER USAGE				
20		21		
21		22		

The failure to pay water charges duty imposed shall result in the imposition of the following penalties.

31

(a) **Non-payment for thirty days after due:** At the discretion of the Board of Directors the water shall be cut off from the delinquent member's property.

(b) **Non-payment for sixty days:** At the discretion of the Board of Directors, the membership in this Association shall be terminated and the membership certificate purchased as provided for in Article V, Section 3 of the UBWA By-laws.

Charges are due and payable on or before the due date indicated. A **SERVICE CHARGE** of \$5.00 per month or 1.5% per month, whichever is greater, shall be imposed on any part of the account which remains unpaid on the next billing date.

Renters wishing to know their monthly water charge need to call the office at 541-672-5559 between 8:00 a.m. and 4:30 p.m weekdays.

PAYMENTS RECEIVED AFTER THE 22ND OF THE MONTH MAY NOT REFLECT ON THIS SERVICE BILL

▲DETACH HERE ▲

PLEASE RETURN LOWER PORTION WITH YOUR PAYMENT

▲DETACH HERE ▲

MAKE CHECK PAYABLE TO:
Umpqua Basin Water Association Inc.
4972 Garden Valley Rd
Roseburg, OR 97471

SERVICE ADDRESS:
30

PAYMENT DUE DATE	CUSTOMER NO.	AMOUNT DUE	AMOUNT PAID
23	24	25	26

Change of Mailing Address/Telephone Number			
Name	Signature of Member		
27			
Mailing Address	28		
City	State	Zip	Telephone
		29	

What does your bill look like and what is it telling you.

- The due date of your water bill.
- Your Member/Customer Number.
- The total amount due. This includes past and current charges.
- The current charges for the current month billing.
- All pervious balance of your water bill.
- Any adjustments made to your account.
- Last payment received by our office.
- The date of the last payment received by our office.
- Total balance due of all charges.
- Assessed late fee if the water bill is not paid by the due date.
- The date the bill was processed for mailing.
- The address that is being served.
- Last reading of the water meter.
- Current reading of your water meter.
- Total gallons used in this billing cycle.
- Number of days in this billing cycle.
- The serial number of the water meter.
- A breakdown of all current charges and fees.
- The dollar amount of all current charges and fees.
- The service period is the last to the current date the meter was read.
- Water usage chart.
- Messages and alerts from your water Association.
- Payment due date.
- Customer/Member number.
- Amount due.
- Amount you are paying this current billing cycle.
- Name and signature of member if you are change your billing addr
- Signature of the member if you are changing your billing address.
- New billing address of the member.
- New city, state, zip code and phone number.
- The address that is being served.
- Payment terms and failure to pay information.